

APPENDIX C
DRAFT INTERVIEW QUESTIONNAIRE

Interviewee:

Category:

Navy Interviewer:

SES-TECH Interviewer:

Date:

Background of Interviewee

Do you reside in the 94124 or in the Bayview-Hunters Point area?

If yes, how long?

Do you represent a community organization or group?

Are you a member of a community organization or group?

Have you, a relative, or a friend ever worked at Hunters Point Shipyard?

If so when and what did he or she do?

Have you been on the Shipyard property?

If so, what was the occasion?

General Knowledge about site

What do you know about the Hunters Point Shipyard Environmental Restoration Program?

Do you get the Navy Newsletters and/or the Navy Fact Sheets?

How do you get most of the information you know about the Shipyard?

What do you think about the site in general?

What is the source of that opinion?

What is your biggest concern regarding the base and the cleanup program?

How would you characterize the concerns of the community?

Your Information Needs

What are you most interested in receiving information and updates about?

Do you want more information about the site and what the Navy is doing?

What do YOU want to know?

How do you want to receive this information?

What are your issues, concerns, maybe even fears regarding the environmental issues and clean up?

Do you want to be involved in the restoration process beyond just receiving information?

How much do you want to interact with the Navy?

Have you been involved in the environmental program through the RAB meetings or with community groups or in another way?

The Community

What are the issues, concerns and maybe even fears of the community?

What do you think the community wants to know?

How do you think the community wants to be involved?

What is the history of Hunters Point Shipyard's relationship to the community?

How effective has the Navy's communication about the cleanup program been?

Who else in the community should we be talking to?

What groups, congregations, or community organizations do you feel best represent your opinions and views toward the Shipyard?

Information Sources

How do you usually get your information about important issues?

Do you know about the navy's Community Notification Program?

Have you contacted elected officials, the Navy, regulatory agencies, or community groups about the cleanup activities at Hunters Point Shipyard?

What was the nature of the discussion?

What kind of response did you receive and was it helpful?

Are there local civic or service clubs that the Navy should contact to provide information to or speak with?

Should the Navy find opportunities to reach children through schools or youth groups?

The Navy has provided information to the community in several ways.

Have you used any of these sources or participated in these activities?

1. Community Outreach and Learning Center –
2. Visit from outreach team –
3. Telephone update line number –
4. Navy's website –
5. Homeowner meeting –
6. Public meeting or open house –
7. Letters from the Navy –
8. Advertisements from the Navy in local papers –

How helpful were they to you?

What is the best way for the Navy to provide information about environmental activities at Hunters Point Shipyard?

How often should it be provided?

What newspaper(s) do you prefer to read?

Do you prefer to receive snapshot information by regular mail or by email?

Is there a community-based website or website version of a newspaper that you would like to see include a link to Hunters Point Shipyard information?

Reputation of Information Sources

In general, how is the Navy viewed in the community?

How is the Navy viewed in the community with respect to the environmental cleanup activities?

What is the Navy's reputation as a source of information?

What about EPA? DTSC? RWQCB? RASO?

How are local elected officials viewed in the community?

Are there other organizations providing answers to questions or providing information about Hunters Point Shipyard?

What's their reputation compared to the Navy? To EPA? To DTSC? RWQCB? RASO?

Do you have confidence in the Navy to adequately cleanup the Shipyard?

Why or Why not?

Do you have confidence in the EPA or Regional Water Board to provide effective oversight of the cleanup activities?

If not, how could they improve to gain your confidence?

Feedback to the Navy

What is the Navy doing well?

What can the Navy do more of?

Thank You and Wrap up

Who else should we contact for an interview?

Do you have any comments, suggestions, or concerns you would like to suggest or questions you would like to see the Navy ask of community members?

May we identify you as an interview respondent with the understanding that your name will be kept separate from your answers and comments?

Having reviewed these questions I would like to recommend the following questions:

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____

I believe some of the proposed questions are not appropriate. I have put a line through those questions.

YES / NO

I would like the Navy to understand my concerns listed below:

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____